

Meeting Date
October 10, 2017



AGENDA	
Section	CONSENT
Item No.	II C.5

**AGENDA REPORT**  
**BREVARD COUNTY BOARD OF COUNTY COMMISSIONERS**

SUBJECT:	Renewal of existing agreement with Replay
DEPT/OFFICE:	Emergency Management – E911 Administration

Requested Action:  
Approval to renew existing Agreement from October 12, 2017 to October 11, 2018.

Summary Explanation & Background:

The EM/E911 Administration division maintains a digital voice recording system utilized by all eleven County and municipal Public Safety Answering Points to record 911 calls. This item requests renewal of the existing Agreement with Replay to service the items of equipment related to the hardware of the 911 system and to maintain the software of the digital voice logging system in good operating condition.

The term of the maintenance agreement executed by the Brevard County Board of County Commissioners was effective October 12, 2016, for one year. This renewal, for the term of one year, would begin October 12, 2017 and terminate on October 11, 2018.

All County and municipal Public Safety Answering Points also utilize this system to record law enforcement, fire and medical 800 MHz radio traffic. The costs of 800 MHz radio recording are borne by the Sheriff's Office, County Fire-Rescue, and municipal police & fire departments.

The costs of 911 recording are borne by the EM/E911 Administration division, and funded through State 911 fees. There is no General Fund impact.

Pricing Breakdown:

\$84,892.68 = Yearly Contract Amount  
\$24,678.82 = Minus Cost for Radio Recording  
\$60,213.86 = Balance for 911 Administration

Clerk to the Board Instructions:

Exhibits Attached:

Contract /Agreement (If attached):	Reviewed by County Attorney	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	PR	<input type="checkbox"/>
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County Manager	Assistant County Manager	Department Director / Extension
Frank Abbate <i>F3a</i>	Assistant County Manager	<i>Kimberly Prosser</i> X56660



Tammy Rowe, Clerk to the Board, 400 South Street • P.O. Box 999, Titusville, Florida 32781-0999

Telephone: (321) 637-2001  
Fax: (321) 264-6972  
Tammy.Rowe@brevardclerk.us

October 11, 2017

**MEMORANDUM**

**TO:** Kimberly Prosser, Emergency Management Director

**RE:** Item II.C.5., Renewal of Existing Agreement with Replay for Service Items of Equipment Related to the Hardware of the E911 System and Maintain the Software of the Digital Voice Logging System

The Board of County Commissioners, in regular session on October 10, 2017, approved renewal of the existing Agreement with Replay from October 12, 2017, to October 11, 2018, for service of the equipment related to the hardware of the E911 System and to maintain the software of the digital voice logging system. Enclosed is a fully-executed Amendment to Agreement.

Your continued cooperation is always appreciated.

Sincerely,

BOARD OF COUNTY COMMISSIONERS  
SCOTT ELLIS, CLERK

Tammy Rowe, Deputy Clerk

/kp

Encl. (1)

cc: Contracts Administration  
Finance  
Budget

**AMENDMENT TO AGREEMENT  
SECOND EXTENSION**

**THIS AGREEMENT** dated 9/20/17 by and between the Board of County Commissioners of Brevard County, Florida, a political subdivision of the State of Florida (hereinafter the "County"), and Replay Systems, Inc. (hereinafter "Replay"), a business having its primary business location at 6555 N. Powerline Road, Suite 105, Fort Lauderdale, FL 33309.

WITNESSETH:

**WHEREAS**, the County entered into a contract effective October 12, 2015 through October 11, 2016 with Replay to service items of equipment related to the hardware of the 911 system and maintain the software of the digital voice logging system in good operating condition;

**WHEREAS**, on September 21, 2016 the County renewed/extended the Agreement for a one year period from October 12, 2016 to October 11, 2017;

**WHEREAS**, the County wishes to renew/extend the Agreement for an additional year effective October 12, 2017 through October 11, 2018;

**WHEREAS**, the provision of such services shall mutually benefit the parties hereto and the residents of Brevard County, Florida.

**NOW THEREFORE**, the parties wish to amend the Agreement as reference above as follows:

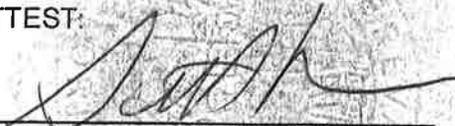
SECTION 1. The term of the Agreement executed by the parties effective October 12, 2015, as renewed on September 21, 2016, is renewed for the term of one year commencing October 12, 2017 and terminating on October 11, 2018.

SECTION 2. Attachment "A" as referenced in Paragraph 3. Payments of the (original) Agreement is amended and attached hereto.

SECTION 3. All other terms and conditions of the Agreement executed January 12, 2016, which are not inconsistent with the terms and provisions of this Amendment, shall remain in full force and effect.

IN WITNESS WHEREOF, the County and Replay have executed this Agreement as of the date first written above.

ATTEST:

  
\_\_\_\_\_  
Scott Ellis, Clerk

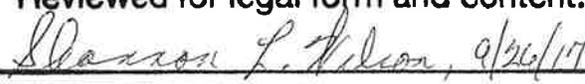
BOARD OF COUNTY COMMISSIONERS OF  
BREVARD COUNTY, FLORIDA

By:   
\_\_\_\_\_  
Curt Smith, Chairman

Date: October 10, 2017

Approved by Board 10/10/17

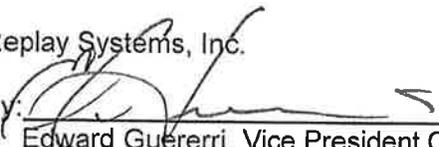
**Reviewed for legal form and content:**

  
\_\_\_\_\_  
Shannon L. Wilson, 9/26/17

**(Assistant) County Attorney**

Approved by the Board on: September \_\_\_\_, 2017

Replay Systems, Inc.

By: 

Edward Guererri, Vice President Customer Srv.

Date: 9.20.2017

6555 NW 9th Ave Suite 105  
Mailing Address

Fort Lauderdale, FL 33309  
City, State, Zip

954-267-9199  
Area Code/Telephone Number

## ATTACHMENT A

Effective Dates: 10/12/17 – 10/11/18

### 1. SERVICE

For the services described herein Purchaser shall pay Replay a service fee (the "Service Fee") of \$84,892.68 (cost breakdown by site in Appendix II) per year (provided, however, that for each one (1) year Term after the first one (1) year Term hereof, the Service Fee shall be subject to a cost-of-living increase of no greater than five percent (5%) of the Service Fee for the immediately preceding one (1) year Term).

Replay agrees to provide 24 hour telephone consultation, 365 days a year, for service questions regarding the Equipment.

Replay agrees to provide to Purchaser local on-site service for repair of known or suspected failures of the Equipment during the Term, Monday through Friday, 8:00 a.m. through 5:00 p.m., local time, except for those holidays listed in Appendix I. Replay service technicians dispatched by the Replay service headquarters shall arrive at the Purchaser's place of business within eight (8) business hours of the diagnosis of a problem with one or more pieces of the equipment covered by this agreement that requires an onsite technician.

Replacement parts for the Equipment, if needed as a result of normal wear and tear or a defect in the Equipment, will be furnished and installed by Replay service personnel at no extra charge. The parts replaced shall become the property of Replay. If parts must be replaced due to causes other than defects or normal wear and tear, Replay shall charge, and Purchaser shall pay, the price in effect at the time for such parts and all reasonable expenses associated with Replay's cost to replace said parts.

Replacement parts (whether component parts, assemblies, subassemblies, or otherwise) may consist, in whole or in part, of new or refurbished items, at Replay's option.

In the event that a required part is not locally available and the failed part cannot be repaired by the local Replay service technician, parts will be shipped immediately by Replay or its supplier via 24-hour express service to arrive the next business morning (Monday through Friday), contingent on such notice being provided prior to 4:00 p.m. Eastern time. When notification is received after this time, the parts will be shipped no later than the following business morning. Replay shall deliver and install, at no additional cost, hardware and software Field Engineering Change Orders on the Equipment.

Under this Agreement, Replay resolves to work toward giving your Equipment availability approaching 100%. To do this, Replay will require remote access to the recorder, but always with prior knowledge, approval, and cooperation of Purchaser. If remote access is not permitted additional charges will apply. At such time, Replay may also make changes to the resident software, but never in a way that would knowingly disrupt normal operations, violate security, or disturb Purchaser's records. In addition, Replay may, from time to time, recommend and initiate replacement of suspect component parts at no expense to Purchaser, but with Purchaser's planned cooperation regarding replacement work. This will always be done with every intention of minimizing disruption.

Finally, if Replay deems it advisable for a manufacturer's service technician to visit and perform machine or operational remediation on-site, such a trip will be initiated by Replay, but with the full knowledge and cooperation of Purchaser. If such a visit is necessitated as a result of Equipment defect or normal wear and tear, the full expenses for such visit, including per diem, living expenses and all incidental costs relating either to the trip or the service work, will be the responsibility of Replay, with no cost to the Purchaser. In all other instances, Purchaser shall bear all costs and expenses

associated with the visit. Purchaser shall maintain on-site environmental conditions as specified by Replay on-site representatives. These conditions will be within the common environmental range of all system components.

## **2. TITLE**

Title to all documentation and software relating to the Equipment shall remain with Replay or its supplier, as applicable. Purchaser, as licensee, acknowledges that all such documentation and software are proprietary and confidential, and will hold in confidence all such information, as well as information concerning maintenance and diagnostics. Purchaser shall have the right to use such software as long as Purchase owns the Equipment to which the software relates, and agrees to hold in confidence all technical and trade secret information including, without limitation, the content of and information relating to software, including source code, object code, software updates supplied by Replay in respect thereto, all subsequent modifications of code made by Replay pursuant to maintenance and/or diagnostic evaluation, and all documentation relating to any of the foregoing. Purchaser ensures that access to such information will be limited to employees who must have access to use the Equipment effectively. The terms, provisions, and obligations of this section 4 shall survive the termination of this Agreement.

## **3. EXCLUSIONS**

Replay's services to the Purchaser hereunder do not include:

- a. Electrical work external to the Equipment;
- b. Maintenance of accessories, attachments, machines, or devices other than the Equipment and/or not furnished by Replay;
- c. Repair of damages resulting from: accident, neglect, negligence, intentional conduct, or misuse; fluctuations of temperature or humidity; failure of electrical power; lightning; causes other than ordinary use; or maintenance or repair of the Equipment by persons other than Replay personnel or its authorized representatives;
- d. Painting or refinishing, making changes or modifications unrelated to a failure of the Equipment, or performing services connected with relocation of Equipment;
- e. Adding or removing accessories, attachments, or other devices;
- f. Services rendered impractical due to alterations to the Equipment or because of electrical or other connections to the Equipment not supplied by Replay;
- g. Any products or accessories deemed disposable items (i.e., headsets, tapes, DVDs, phone couplers, logger patches)
- h. Any items or services not specifically described in section 3, above.
  - h. Customer provided servers

## **4. CHARGES**

Charges for services provided under this Agreement are invoiced on an annual basis and are payable by Purchaser upon receipt of invoice. All other charges hereunder are likewise payable by Purchaser on receipt of invoice. Invoice amounts not paid by Purchase within thirty (30) days from the date of invoice shall be deemed delinquent, and shall be subject to a finance charge at the rate of 18% per annum, or the highest rate allowed by applicable law, whichever is lower. Furthermore, Replay's obligations hereunder during the Term, and during any renewal thereof, shall commence only after receipt of full payment by Purchaser of the invoice for said Term, and Replay may suspend service hereunder during any period in which payment of any invoice is delinquent. If the continuity of coverage under this Agreement (or between the date of termination of the original manufacturer's warranty and the date of commencement of the initial Term of this Agreement) is interrupted or suspended due to non-receipt of payment from the Purchaser, or for any reason other than an action or omission on the part of Replay, Replay may require an on-site evaluation of the Equipment to determine the condition of the Equipment before continuation of this Agreement goes into effect. The cost of parts, labor, and travel

to conduct such an evaluation, and all expenses incurred in order to return the Equipment to serviceable standards of operation as deemed necessary by Replay, will be responsibility of Purchaser.

**5. OPTION TO REPLACE**

Purchaser shall have the option, at any time during the Term hereof, to replace the Equipment by purchasing from Replay such replacement equipment (if any) as may be then-offered by Replay. Should Purchaser exercise said option, (a) Replay shall sell such replacement equipment to Purchaser at a discount of twenty percent (20%) off of Replay's then-published prices for same, (b) this Agreement shall remain in effect, but shall be tolled during the original manufacturer's warranty period for the replacement equipment (if any), and (c) Appendix II hereof shall be deemed amended to substitute the replacement equipment for the equipment replaced.

**6. GENERAL**

- a. Replay's obligations hereunder are subject to delays caused by labor difficulties; fires; casualties and accidents; acts of the elements; acts of a public enemy; transportation difficulties; inability to obtain its equipment materials, or qualified labor sufficient to fill its orders; government interference or regulations; and other causes beyond Replay's control.
- b. Any or all of Replay's rights or obligations under this Agreement may be assigned by Replay with notice to the Purchaser, and, with the agreement that the County would be given sufficient notice to re-bid and terminate should they wish, on such assignment, Replay shall be released of all obligations hereunder, which obligations shall be the responsibility of the assignee thereof.
- c. Replay reserves the right to modify or delete any term of this Agreement effective as of any anniversary date of the Agreement by giving at least thirty (30) days prior written notice to Purchaser. Purchaser may then elect to accept the Agreement with such modification(s) or deletion(s), or to terminate the Agreement. Failure by the Purchaser to terminate this Agreement in writing within the thirty (30) day notice period shall signify acceptance of the Agreement as amended.
- d. This agreement may be entered into and/or modified only by Replay's President and an authorized representative of Purchaser. Purchaser represents and warrants that the person executing this Agreement on behalf of Purchaser is duly authorized to take such action on behalf of Purchaser.
- e. **LIMITED WARRANTY AND LIMITATION OF LIABILITY. REPLAY'S LIABILITY TO PURCHASER HEREUNDER FOR DAMAGES OF ANY NATURE, WHETHER IN CONTRACT OR TORT, INCLUDING NEGLIGENCE, SHALL BE LIMITED TO, AND SHALL NOT EXCEED, THE MAXIMUM TOTAL CHARGES PAID OR PAYABLE BY PURCHASER TO REPLAY FOR SERVICES DURING ANY ONE YEAR UNDER THIS AGREEMENT. THIS IMPLIED WARRANTY AND LIMITATION OF LIABILITY IS IN LIEU OF ANY AND ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING WARRANTIES OF "MERCHANTABILITY" OR "FITNESS FOR A PARTICULAR PURPOSE." IN NO EVENT SHALL REPLAY BE LIABLE FOR ANY LOSS OF DATA, NOR FOR LOST PROFITS, NOR FOR SPECIAL, CONSEQUENTIAL, OR INDIRECT DAMAGES.**
- f. No action arising out of or relating this Agreement, whether in contract or tort, excluding gross negligence, maybe be brought by either party more than (1) year after the cause of action accrues; provided, however, that any action for nonpayment may be brought at any time within the applicable statute of limitations period.
- g. Any controversy arising from this Agreement shall be governed by the laws of the State of Florida, and the litigation of any disputes arising out of this Agreement shall occur in the appropriate state or federal court located within the Middle District of Florida.

**7. GRANT LICENSE**

The Software Product is licensed, not sold, and is intended for use by Purchaser as a single product. Its component parts may not be separated for use on more than one computer.

Purchaser may install and use the Software Product on any computer for which it has been assigned a VPI Activation Key. The Software Product may not be rented, leased, loaned or distributed to any third party. However, the Software License may be permanently transferred provided that the recipient agrees to the terms of this Service Agreement.

Purchaser may make backup copies of the Software Product for all computers on which the Software Product is lawfully installed, for Purchaser's sole use and/or disaster recovery purposes.

Copyright notices must be maintained on the Software Product and all copies.

## **8. SCOPE OF SOFTWARE SERVICES**

Replay agrees to provide Maintenance Services to keep the VPI's software for Purchaser's Digital Voice Logging system in, or restore it to, good working order. Service will be performed during hours set forth in the Contract. Services requested or required by the Purchaser outside these hours will be charged at Replay's then current schedule of rates and will be in addition to the Charges contained in this agreement. Where the Purchaser requests additional services outside the scope of this agreement, Replay may provide those services at standard time and material rates and conditions then in effect.

Software Maintenance Service will include:

- Free VPI fixes and in-version software upgrades.
- Discounted VPI software upgrades to next version, excluding hardware.
- Telephone support 24 x 7

Software Maintenance Services do not apply where a defect is caused by:

- Improper use;
- Failure by the Purchaser to provide a suitable physical environment;
- Alterations, amendments or attachments to the System that have not been approved in writing by Replay;
- Fire, flood, lightning, earthquake and any other events over which Replay has no control;
- **Service work not performed by Replay**

## **9. SCOPE OF HARDWARE SERVICES**

Replay agrees to provide the hardware Maintenance Services outlined herein to keep the server in good working condition for a period of five (5) years from the original date of purchase. Maintenance Services may be provided on servers outside of this period, or on Customer Provided Servers, at Replay's option only.

This Agreement replaces and supersedes any previous service agreement between the parties, and constitutes the entire Agreement between the parties with respect to the subject matter hereof.

**APPENDIX I**

**HOLIDAY SCHEDULE**

**Holiday**

New Year's Day

President's Day

Good Friday

Memorial Day

Independence Day

Labor Day

Thanksgiving Day

Day After Thanksgiving

Christmas Eve

Christmas Day

APPENDIX II

Hardware, software and voice cards as listed below:

**Brevard County Fire**

Quantity	Part #	Description
48	VP5-CVRE	<b>VPI CAPTURE ESSENTIAL:</b> Voice Recording Recording License. Per Activated Channel.
7	VP5-Q	<b>VPI QUALITY:</b> Voice recording with agent evaluation. <b>(Requires Item RPL-TRAINING-ONSITE2 below).</b>
1	VP5-PSAP	PSAP enhanced package: 5 positions of Instant Recall, ANI/ALI
7	VP5-Login	Enables Activ! Voice to capture agent and associate that data with call files via work station log-in. Requires each agent has unique agent log-in name & password. Per workstation.
1	RPL-RAS	License of Remote Access Software for Service.
1	VP5-VPS_50	V-Portal Server Activation (CPU) License. Includes Media Services (archive mgt.), Reporting Engine and Rules Engine. Sized to support between 1 and 50 recorded channels or agent positions. (Requires Item RPL-TRAINING-ONSITE2 below).
1	VP5-MM-E_50	Media Messaging Link Activation. Enables media control services & media meta-data capture. Sized to support between 1 and 50 recorded channels or agent positions.
1	RPL-SVR-VP5-4URM-RAID1	4U Rack Mount: Intel Quad Core 3.0 Ghz CPU, 4 GB RAM, Hot swap RAID 1 x 2 (300 GB 10K RPM, 500GB 7200 RPM), 5 PCI-E expansion slots, Windows Server 2008 STND R1, Redundant 800w Hot swap power, 1 DVD/RAM multi-drive.
1	RPL-SVR-VP5-MSSQL05	Microsoft SQL 2005 Server Standard w/ 5 Cal. (OEM)
1	RPL-PERIPHERALS	Monitor, Keyboard, Mouse and Speakers Package
1	RPL-RLKT	Sliding Rail Kit (excludes HP servers)
2	VP5-Analog-24	24 Port Analog Interface Card.
2	RPL-Cable25	25FT 25-Pair Cable

Brevard Fire: Yearly Contract amount: \$8,002.56  
 Brevard County 911 cost: \$3,667.84  
 Fire Dept. Radio cost: \$4,334.72

Brevard County Sheriff's Office

Quantity	Part #	Description
80	VP5-CVRE	<b>VPI CAPTURE ESSENTIAL:</b> Voice Recording Recording License. Per Activated Channel.
17	VP5-Q	<b>VPI QUALITY:</b> Voice recording with agent evaluation. <b>(Requires Item RPL-TRAINING-ONSITE2 below).</b>
1	VP5-PSAP	PSAP enhanced package: 5 positions of Instant Recall, ANI/ALI
17	VP5-Login	Enables Activ! Voice to capture agent and associate that data with call files via work station log-in. Requires each agent has unique agent log-in name & password. Per workstation.
1	RPL-RAS	License of Remote Access Software for Service.
1	VP5-VPS_250	V-Portal Server Activation (CPU) License. Includes Media Services (archive mgt.), Reporting Engine and Rules Engine. Sized to support between <b>51 and 250</b> recorded channels or agent positions. Systems over 1,000 seats may require multiple CPUs and licenses. <b>(Requires Item RPL-TRAINING-ONSITE2 below).</b>
1	VP5-MM-E_250	Media Messaging Link Activation. Enables media control services & media meta-data capture. Sized to support between <b>51 and 250</b> recorded channels or agent positions.
1	RPL-SVR-VP5-4URM-RAID1	4U Rack Mount: Intel Quad Core 3.0 Ghz CPU, 4 GB RAM, Hot swap RAID 1 x 2 (300 GB 10K RPM, 500GB 7200 RPM), 5 PCI-E expansion slots, Windows Server 2008 STND R1, Redundant 800w Hot swap power, 1 DVD/RAM multi-drive.
1	RPL-SVR-VP5-MSSQL05	Microsoft SQL 2005 Server Standard w/ 5 Cal. (OEM)
1	RPL-PERIPHERALS	Monitor, Keyboard, Mouse and Speakers Package
1	RPL-RLKT	Sliding Rail Kit (excludes HP servers)
1	VP5-Analog-8	8 Port Analog Interface Card.
3	VP5-Analog-24	24 Port Analog Interface Card.
1	RPL-NAS-2TB	2TB* NAS Server - 2U Rack Mount with Windows Server OS loaded on a Solid State drive, dual hot/swap power supplies and RAID5 hot/swap data drives (*Note: actual usable space 1.85 TB)
4	RPL-Cable25	25FT 25-Pair Cable

Brevard Sheriff's Ofc: Yearly Contract amount: \$14,821.60  
 Brevard County 911 cost: \$7,410.80  
 Sheriff's Office Radio cost: \$7,410.80

Titusville Police Department

<u>Quantity</u>	<u>Part #</u>	<u>Description</u>
32	VP5-CVRE	<b>VPI CAPTURE ESSENTIAL:</b> Voice Recording License. Per Activated Channel.
9	VP5-Q_A	<b>VPI QUALITY</b> - Agent Evaluation. <b>(Requires Item RPL-TRAINING-ONSITE2 below).</b>
1	VP5-PSAP	PSAP enhanced package: 5 Instant Recall positions, ANI / ALI, Live Monitor, Caller ID (if available), Incident Creation & .WAV editing software.
9	VP5-Login	Enables Activ! Voice to capture agent and associate that data with call files via work station log-in. Requires each agent has unique agent log-in name & password. Per workstation.
1	RPL-RAS	License of Remote Access Software for Service.
1	VP5-VPS_50	V-Portal Server Activation (CPU) License. Includes Media Services (archive mgt.), Reporting Engine and Rules Engine. Sized to support between 1 and 50 recorded channels or agent positions. Systems over 1,000 seats may require multiple CPUs and licenses. <b>**Required if you have QA**</b> (Requires Item RPL-TRAINING-ONSITE2 below)
1	VP5-MM-E_50	Media Messaging Link Activation. Enables media control services & media meta-data capture. Sized to support between <b>1 and 50</b> recorded channels or agent positions.
1	RPL-SVR-VP5-4URM-RAID1	4U Rack Mount: Intel Quad Core 3.0 Ghz CPU, 4 GB RAM, Hot swap RAID 1 x 2 (300 GB 10K RPM, 500GB 7200 RPM), 5 PCI-E expansion slots, Windows Server 2008 STND R1, Redundant 800w Hot swap power, 1 DVD/RAM multi-drive.
1	RPL-SVR-VP5-MSSQL08	Microsoft SQL 2008 Server Standard R2 w/ 5 Cal. (OEM)
1	RPL-PERIPHERALS	Monitor, Keyboard, Mouse and Speakers Package
1	RPL-RLKT	Sliding Rail Kit (excludes HP servers)
1	VP5-Analog-8	8 Port Analog Interface Card.
1	VP5-Analog-24	24 Port Analog Interface Card.
2	RPL-Cable25	25FT 25-Pair Cable
12	VP5-CVRE	VPI CAPTURE ESSENTIAL: Voice Recording License. Per Activated Channel.
1	VP5-Analog-16	16 Port Analog Interface Card.
1	RPL-Cable25	25FT 25-Pair Cable

Titusville Police: Yearly Contract amount: \$8,283.88  
 Brevard County 911 cost: \$5,459.83  
 City Radio cost: \$2,824.05

Cocoa Police Department

<u>Quantity</u>	<u>Part #</u>	<u>Description</u>
32	VP5-CVRE	<b>VPI CAPTURE ESSENTIAL:</b> Voice Recording License. Per Activated Channel.
6	VP5-Q_A	<b>VPI QUALITY</b> - Agent Evaluation. <b>(Requires Item RPL-TRAINING-ONSITE2 below).</b>
1	VP5-PSAP	PSAP enhanced package: 5 Instant Recall positions, ANI / ALI, Live Monitor, Caller ID (if available), Incident Creation & .WAV editing software.
6	VP5-Login	Enables Activ! Voice to capture agent and associate that data with call files via work station log-in. Requires each agent has unique agent log-in name & password. Per workstation.
1	RPL-RAS	License of Remote Access Software for Service.
1	VP5-VPS_50	V-Portal Server Activation (CPU) License. Includes Media Services (archive mgt.), Reporting Engine and Rules Engine. Sized to support between 1 and 50 recorded channels or agent positions. Systems over 1,000 seats may require multiple CPUs and licenses. <b>**Required if you have QA**</b> (Requires Item RPL-TRAINING-ONSITE2 below)
1	VP5-MM-E_50	Media Messaging Link Activation. Enables media control services & media meta-data capture. Sized to support between <b>1 and 50</b> recorded channels or agent positions.
1	RPL-SVR-VP5-4URM-RAID1	4U Rack Mount: Intel Quad Core 3.0 Ghz CPU, 4 GB RAM, Hot swap RAID 1 x 2 (300 GB 10K RPM, 500GB 7200 RPM), 5 PCI-E expansion slots, Windows Server 2008 STND R1, Redundant 800w Hot swap power, 1 DVD/RAM multi-drive.
1	RPL-SVR-VP5-MSSQL08	Microsoft SQL 2008 Server Standard R2 w/ 5 Cal. (OEM)
1	RPL-PERIPHERALS	Monitor, Keyboard, Mouse and Speakers Package
1	RPL-RLKT	Sliding Rail Kit (excludes HP servers)
1	VP5-Analog-8	8 Port Analog Interface Card.
1	VP5-Analog-24	24 Port Analog Interface Card.
2	RPL-Cable25	25FT 25-Pair Cable

Cocoa Police: Yearly Contract amount: \$6,729.60  
 Brevard County 911 cost: \$5,257.50  
 City Radio cost: \$1,472.10



**Melbourne Police Department**

<u>Quantity</u>	<u>Part #</u>	<u>Description</u>
48	VP5-CVRE	<b>VPI CAPTURE ESSENTIAL:</b> Voice Recording License. Per Activated Channel.
8	VP5-Q_A	<b>VPI QUALITY</b> - Agent Evaluation. <b>(Requires Item RPL-TRAINING-ONSITE2 below).</b>
1	VP5-PSAP	PSAP enhanced package: 5 Instant Recall positions, ANI / ALI, Live Monitor, Caller ID (if available), Incident Creation & .WAV editing software.
8	VP5-Login	Enables Activ! Voice to capture agent and associate that data with call files via work station log-in. Requires each agent has unique agent log-in name & password. Per workstation.
1	RPL-RAS	License of Remote Access Software for Service.
1	VP5-VPS_50	V-Portal Server Activation (CPU) License. Includes Media Services (archive mgt.), Reporting Engine and Rules Engine. Sized to support between 1 and 50 recorded channels or agent positions. Systems over 1,000 seats may require multiple CPUs and licenses. <b>**Required if you have QA**</b> (Requires Item RPL-TRAINING-ONSITE2 below)
1	VP5-MM-E_50	Media Messaging Link Activation. Enables media control services & media meta-data capture. Sized to support between <b>1 and 50</b> recorded channels or agent positions.
1	RPL-SVR-VP5-4URM-RAID1	4U Rack Mount: Intel Quad Core 3.0 Ghz CPU, 4 GB RAM, Hot swap RAID 1 x 2 (300 GB 10K RPM, 500GB 7200 RPM), 5 PCI-E expansion slots, Windows Server 2008 STND R1, Redundant 800w Hot swap power, 1 DVD/RAM multi-drive.
1	RPL-SVR-VP5-MSSQL08	Microsoft SQL 2008 Server Standard R2 w/ 5 Cal. (OEM)
1	RPL-PERIPHERALS	Monitor, Keyboard, Mouse and Speakers Package
1	RPL-RLKT	Sliding Rail Kit (excludes HP servers)
2	VP5-Analog-24	24 Port Analog Interface Card.
2	RPL-Cable25	25FT 25-Pair Cable

Melbourne Police: Yearly Contract amount: \$8,537.76  
 Brevard County 911 cost: \$7,114.80  
 City Radio cost: \$1,422.96





Satellite Beach Police Department

<u>Quantity</u>	<u>Part #</u>	<u>Description</u>
24	VP5-CVRE	<b>VPI CAPTURE ESSENTIAL:</b> Voice Recording License. Per Activated Channel.
2	VP5-Q_A	<b>VPI QUALITY</b> - Agent Evaluation. <b>(Requires Item RPL-TRAINING-ONSITE2 below).</b>
1	VP5-PSAP	PSAP enhanced package: 5 Instant Recall positions, ANI / ALI, Live Monitor, Caller ID (if available), Incident Creation & .WAV editing software.
2	VP5-Login	Enables Activ! Voice to capture agent and associate that data with call files via work station log-in. Requires each agent has unique agent log-in name & password. Per workstation.
1	RPL-RAS	License of Remote Access Software for Service.
1	VP5-VP5_50	V-Portal Server Activation (CPU) License. Includes Media Services (archive mgt.), Reporting Engine and Rules Engine. Sized to support between 1 and 50 recorded channels or agent positions. Systems over 1,000 seats may require multiple CPUs and licenses. <b>**Required if you have QA**</b> (Requires Item RPL-TRAINING-ONSITE2 below)
1	VP5-MM-E_50	Media Messaging Link Activation. Enables media control services & media meta-data capture. Sized to support between <b>1 and 50</b> recorded channels or agent positions.
1	RPL-SVR-VP5-4URM-RAID1	4U Rack Mount: Intel Quad Core 3.0 Ghz CPU, 4 GB RAM, Hot swap RAID 1 x 2 (300 GB 10K RPM, 500GB 7200 RPM), 5 PCI-E expansion slots, Windows Server 2008 STND R1, Redundant 800w Hot swap power, 1 DVD/RAM multi-drive.
1	RPL-SVR-VP5-MSSQL08	Microsoft SQL 2008 Server Standard R2 w/ 5 Cal. (OEM)
1	RPL-PERIPHERALS	Monitor, Keyboard, Mouse and Speakers Package
1	RPL-RLKT	Sliding Rail Kit (excludes HP servers)
1	VP5-Analog-24	24 Port Analog Interface Card.
1	RPL-Cable25	25FT 25-Pair Cable

Satellite Beach Police: Yearly Contract amount: \$5,544.48  
 Brevard County 911 cost: \$4,851.42  
 City Radio cost: \$693.06

Indian Harbour Police Department

Quantity	Part #	Description
24	VP5-CVRE	<b>VPI CAPTURE ESSENTIAL:</b> Voice Recording License. Per Activated Channel.
3	VP5-Q_A	<b>VPI QUALITY - Agent Evaluation. (Requires Item RPL-TRAINING-ONSITE2 below).</b>
1	VP5-PSAP	PSAP enhanced package: 5 Instant Recall positions, ANI / ALI, Live Monitor, Caller ID (if available), Incident Creation & .WAV editing software.
3	VP5-Login	Enables Activ! Voice to capture agent and associate that data with call files via work station log-in. Requires each agent has unique agent log-in name & password. Per workstation.
1	RPL-RAS	License of Remote Access Software for Service.
1	VP5-VPS_50	V-Portal Server Activation (CPU) License. Includes Media Services (archive mgt.), Reporting Engine and Rules Engine. Sized to support between 1 and 50 recorded channels or agent positions. Systems over 1,000 seats may require multiple CPUs and licenses. <b>**Required if you have QA**</b> (Requires Item RPL-TRAINING-ONSITE2 below)
1	VP5-MM-E_50	Media Messaging Link Activation. Enables media control services & media meta-data capture. Sized to support between <b>1 and 50</b> recorded channels or agent positions.
1	RPL-SVR-VP5-4URM-RAID1	4U Rack Mount: Intel Quad Core 3.0 Ghz CPU, 4 GB RAM, Hot swap RAID 1 x 2 (300 GB 10K RPM, 500GB 7200 RPM), 5 PCI-E expansion slots, Windows Server 2008 STND R1, Redundant 800w Hot swap power, 1 DVD/RAM multi-drive.
1	RPL-SVR-VP5-MSSQL08	Microsoft SQL 2008 Server Standard R2 w/ 5 Cal. (OEM)
1	RPL-PERIPHERALS	Monitor, Keyboard, Mouse and Speakers Package
1	RPL-RLKT	Sliding Rail Kit (excludes HP servers)
1	VP5-Analog-24	24 Port Analog Interface Card.
1	RPL-Cable25	25FT 25-Pair Cable

Indian Harbour Police: Yearly Contract amount: \$5,610.48  
 Brevard County 911 cost: \$5,142.94  
 City Radio cost: \$467.54



## Pricing Breakdown

Account	Yearly Contract Amount 10/12/17- 10/11/18	Cost to City for Radio's	Balance for Brevard
Brevard County Sheriff's Office	\$14,821.60	\$7,410.80	\$7,410.80
Brevard County Fire Dept.	\$8,002.56	\$4,334.72	\$3,667.84
Cocoa Beach Police Dept.	\$5,677.68	\$1,655.99	\$4,021.69
Cocoa Police Dept.	\$6,729.60	\$1,472.10	\$5,257.50
Indialantic Police Dept.	\$5,544.48	\$462.04	\$5,082.44
Indian Harbour Police Dept.	\$5,610.48	\$467.54	\$5,142.94
Melbourne Police Dept.	\$8,537.76	\$1,422.96	\$7,114.80
Palm Bay Police Dept.	\$10,462.48	\$2,989.28	\$7,473.20
Rockledge Police Dept.	\$5,677.68	\$946.28	\$4,731.40
Satellite Beach Police Dept.	\$5,544.48	\$693.06	\$4,851.42
Titusville Police Dept.	\$8,283.88	\$2,824.05	\$5,459.83
Totals	<b>\$84,892.68</b>	\$24,678.82	\$60,213.86