



**AGENDA REPORT
May 8, 2018**

SUBJECT:

Confirmation of Scott Nelson as the Transit Services Department Director

DEPT/OFFICE:

ACM Community Services

REQUESTED ACTION:

It is requested that the Board of County Commissioners confirm the appointment of Scott Nelson as the Transit Services Department Director.

SUMMARY EXPLANATION and BACKGROUND:

Pursuant to the Brevard County Charter and Code of Ordinances, the Board of County Commissioners is asked to confirm the appointment of Scott Nelson as the Transit Services Department Director. Mr. Nelson began his transit career in 1985 with Kitsap Transit in Bremerton, Washington as a bus driver and proceeded to be promoted into a number of positions of increasing responsibilities up to the position of Main Base Operations Manager. Mr. Nelson was hired as the Space Coast Area Transit Manager of Operations in 2007. During Mr. Nelson's time as Manager of Operations, fixed route ridership doubled to 2,000,000 passengers annually, the entire bus fleet was replaced and enlarged, video security systems were installed on all buses and the required State and Federal safety plans were developed and adopted.

Mr. Nelson was named as Interim Transit Services Director in July 2017. In this capacity, Mr. Nelson has led the department through four required Federal, State and Local audits, positioned the department for future succession planning and has continued to work with Federal, State, City and Local authorities to improve the bus service. Mr. Nelson has proven himself to be a successful Transit Director and serves with distinction on several statewide leadership teams. Mr. Nelson is recognized for his strong interpersonal skills, operational expertise and for mentoring a number of Transit Services employees that have advanced within the department and the State.

ATTACHMENTS:

Description

- **Scott Nelson resume**



Tammy Rowe, Clerk to the Board, 400 South Street • P.O. Box 999, Titusville, Florida 32781-0999

Telephone: (321) 637-2001
Fax: (321) 264-6972
Tammy.Rowe@brevardclerk.us

May 9, 2018

M E M O R A N D U M

TO: Frank Abbate, County Manager

RE: Item II.D.2., Confirmation of Scott Nelson as Transit Services Department Director

The Board of County Commissioners, in regular session on May 8, 2018, confirmed the appointment of Scott Nelson as the Transit Services Department Director.

Your continued cooperation is always appreciated.

Sincerely,

BOARD OF COUNTY COMMISSIONERS
SCOTT ELLIS, CLERK

Tammy Rowe

Tammy Rowe, Deputy Clerk

cc: Human Resources Director
Finance
Budget

Scott J. Nelson

2237 Brightwood Circle, Rockledge, FL 32922
(321) 243-1974 nelfampo@hotmail.com

Summary:

Administrator with executive level experience including transit operations, maintenance, route planning, purchasing, customer service, and training. Also working with teams, and public and private partners to improve transit bus service.

Relevant Work Experience:

Interim Transit Services Dept. Director - Space Coast Area Transit

August, 2017 to Present

- Directed Transit Services for Brevard County covering 59 fixed and paratransit routes, volunteer program and 4th largest vanpool assistance program in Florida.
- Responsible for department of 139 employees with an annual operating budget of \$14 million and capital budget of \$8 million.
- Oversight of vehicle maintenance contractor, marketing contractor and vanpool management contractor.
- Led department and ESF 1 through Hurricane Irma with providing special needs evacuations to County residents from the Emergency Operations Center.
- Successfully navigated the department through four audits:
 - FDOT Triennial Review (first in Triennial format)
 - FDEP Stormwater Review (first since 2006)
 - County Environmental Review
 - FTA Drug and Alcohol Audit (first since 2005)
- Filled North Operations Manager, Safety and Training Coordinator, South Operations Supervisor, and North Operations Supervisor positions that came open due to retirement and departure; better positioning the department for future succession.
- Held successful B4 Summit at Radisson Hotel, Cape Canaveral on Jan. 25, 2018, bringing together government and business leaders to promote new bike sharing program, transit usage, and ridesharing.
- Completed bus shelter installations in City of Titusville.
- Overseeing move of the North Transfer Center in Titusville from Searstown Mall to Titus Landing.
- Preparing for startup of new Heritage-West Melbourne bus route.

Manager of Operations and Maintenance – Space Coast Area Transit

March, 2007 to July, 2017

- Managed Operations and Vehicle Maintenance at Cocoa and Melbourne transit terminals during time of rapid growth of the county bus system.
- Initiated and implemented the route system changes and expansion during that time.
- Specified and purchased 66 new buses, nearly turning over and modernizing the whole fleet.
- Led department in purchase of new fleet wide video camera system in 2010.
- Initiated and supervised recruitment and hiring of Operations Managers and Supervisors, and Safety and Training Coordinators, with a view to department succession planning.

- Composed System Safety Program Plan (SSPP), and Stormwater Program Plan (SWPP) for the department, as well as the Operators Manual, Hurricane Evacuation Plan, Security Program Plan (SPP), numerous operations procedures and guidelines. Assuring annual updates and accuracy of materials.
- Won FPTA State Bus Safety Excellence Gold Safety Award for Tiers 2, 3, 4 size systems in 2016. Won FPTA State Safety Awards, First Runner Up for Group II size systems in 2008 and 2010.
- Won State Drivers of the Year Awards in 2008, 2009, and 2016.
- Won FPTA Outstanding Transit System Award in 2011.
- Did the Citizens Academy Transit Department presentations.
- Initiated a regular newsletter for our department employees.
- Judged during local and State Bus Rodeos.
- Represented the department when Transit Director was not available.

Kitsap Transit, Bremerton, Washington

1985 to 2007

Started as Part-Time Transit Operator, progressed to increasingly more responsible positions: Extra Board Operator, Full-Time Operator, Intermittent Supervisor, Operations Supervisor-Dispatch, Operations Supervisor-Road, North Area Lead Supervisor, North Operations Manager, Main Base Operations Manager, and stints as Acting Operations Director.

Duties and experience included: 5 cycles on management team in contract negotiations with Amalgamated Transit Union, driver discipline and grievances, hiring and interviews, scheduling, customer comment investigation and response, accident investigation, writing procedures, training, route changes, emergency operations, developed and implemented critical incident stress management response for the agency, etc.

Positions Held:

Board member of Florida Public Transportation Association
 Past representative - Florida Operations Network, Florida Safety Network, and Florida Transit Maintenance Consortium

Education:

Master of Divinity, Fuller Theological Seminary, Pasadena, California
 Bachelor of Arts, History and Biblical Literature Majors, Azusa Pacific University, Azusa, California
 Executive Leadership Institute (ELI) Graduate

Community Involvement in Brevard:

Coached Upward Sports Youth Basketball
 Sunday school teacher, Member of First Baptist Church, Cocoa