

Meeting Date
May 12, 2015



ADD ON	
AGENDA	
Section	RESOLUTION
Item No.	I F

AGENDA REPORT
BREVARD COUNTY BOARD OF COUNTY COMMISSIONERS

SUBJECT:	Resolution: Health First's Viera Hospital
DEPT/OFFICE:	County Commissioner Curt Smith, District 4

Requested Action:

It is requested that the Board approve a resolution recognizing and congratulating Health First's Viera Hospital for earning a 5-star designation

Summary Explanation & Background:

Bill Calhoun, Community Hospital's President, Health First and Deborah Angerami, Chief Operating Officer, Health First's Viera Hospital will be present at meeting.

POC: Molly Tice 633-2044
Molly.tice@brevardcounty.us

Exhibits Attached:

Contract /Agreement (If attached): Reviewed by County Attorney Yes No PR

County Manager	Deputy County Manager	Department Director / Extension
Stockton Whitten	Assistant County Manager	



Tammy Etheridge, Clerk to the Board, 400 South Street • P.O. Box 999, Titusville, Florida 32781-0999

Telephone: (321) 637-2001
Fax: (321) 264-6972

May 13, 2015

MEMORANDUM

TO: Commissioner Curt Smith, District 4

RE: Item I.F., Resolution Recognizing and Congratulating Health First's Viera Hospital for Earning a Five-Star Designation

The Board of County Commissioners, in regular session on May 12, 2015, adopted Resolution No. 15-062, recognizing and congratulating Health First's Viera Hospital for Earning a Five-Star Designation. Enclosed is a copy of the Resolution.

Your continued cooperation is always appreciated.

Sincerely,

BOARD OF COUNTY COMMISSIONERS
SCOTT ELLIS, CLERK

Tammy Etheridge, Deputy Clerk

/af

Encl. (1)

Brevard



County

BOARD OF COUNTY COMMISSIONERS

Resolution

WHEREAS, for the first time, the Centers for Medicare & Medicaid Services (CMS) has evaluated 3,500 hospitals nationwide using a one to five star rating system for patient experience in an effort to make it easier for consumers to choose a hospital and understand the quality of care it delivers; and

WHEREAS, Health First's Viera Hospital is one of only four hospitals in Florida to receive the five-star designation and is the only hospital in Central Florida to receive it; and

WHEREAS, the five-star rating is reserved for the highest performing hospitals in customer service and is based on patient experience scores reported in the Hospital Consumer Assessment of Healthcare Providers and Systems (HCAHPS) survey; and

WHEREAS, the survey covers topics such as how well doctors and nurses communicate with patients, how responsive staff are to patient needs, how clean and quiet hospital environments, are and how well patients are prepared for post-hospital settings; and

WHEREAS, only 251 (seven percent) of the hospitals in the U.S. earned the highest ranking.

NOW, THEREFORE, BE IT RESOLVED THAT THE BOARD OF COUNTY COMMISSIONERS OF BREVARD COUNTY, FLORIDA, does hereby recognize and congratulate

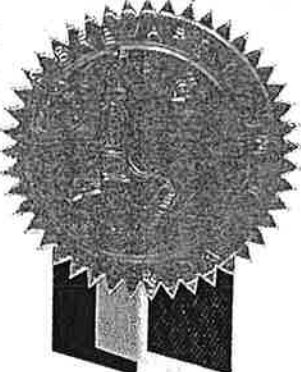
HEALTH FIRST'S VIERA HOSPITAL FOR EARNING A FIVE-STAR DESIGNATION

DONE, ORDERED AND ADOPTED, in regular session this 12th day of April 2015.

ATTEST:

SCOTT ELLIS, CLERK

ROBIN FISHER, CHAIRMAN
BOARD OF COUNTY COMMISSIONERS
BREVARD COUNTY, FLORIDA



RESOLUTION

WHEREAS, for the first time, the Centers for Medicare & Medicaid Services (CMS) has evaluated 3,500 hospitals nationwide using a one to five star rating system for patient experience in an effort to make it easier for consumers to choose a hospital and understand the quality of care it delivers; and

WHEREAS, Health First's Viera Hospital is one of only four hospitals in Florida to receive the 5-star designation and is the only hospital in Central Florida to receive it; and

WHEREAS, the 5-star rating is reserved for the highest performing hospitals in customer service and is based on patient experience scores reported in the Hospital Consumer Assessment of Healthcare Providers and Systems (HCAHPS) survey; and

WHEREAS, the survey covers topics such as how well doctors and nurses communicate with patients, how responsive staff are to patient needs, how clean and quiet hospital environments are and how well patients are prepared for post-hospital settings; and

WHEREAS, only 251 (7 percent) of the hospitals in the U.S. earned the highest ranking.

NOW THEREFORE BE IT RESOLVED THAT THE BOARD OF COUNTY COMMISSIONERS OF BREVARD COUNTY, FLORIDA, does hereby recognize and congratulate

HEALTH FIRST'S VIERA HOSPITAL FOR EARNING A 5 STAR DESIGNATION

DONE, ORDERED AND ADOPTED, in regular session, this twelfth day of May, 2015.